



In-Home / In-Office Services

Clearwater Computer HELP Price List

- ⊗ Our services are affordable and our work is guaranteed. If we service your computer and you experience the same problem over again, we'll fix it until it's right (excluding hardware problems).
- ⊗ Purchased requested services at time of visit qualify for a 30-day guarantee for materials and workmanship based on the service performed.
- ⊗ Reconfiguration or changes and modification to the operation of the computer in any way will void any additional guarantees.
- ⊗ Clearwater Computer HELP's working hours 8 am – 6 pm Monday to Friday.
- ⊗ The first hour costs \$60.00, which may include a diagnosis and estimate of services needed, and each subsequent hour is billed in 20 minute increments (\$20 every 20 minutes). - Clearwater Computer HELP will charge \$25.00 for returned checks
- ⊗ \$75.00/hour evenings (after 6pm) and on the weekend. (The first hour costs \$75 and each subsequent hour is billed in 20 minute increments \$25 every 20 minutes). - Clearwater Computer HELP will charge \$25.00 for returned checks.
- ⊗ Rates apply to Clearwater and surrounding area. Customers outside Pinellas County or beyond 25 mile radius of Downtown Clearwater may be charged a transportation fee.

NEW COMPUTER SETUP

Standard Computer Setup – Installation and optimization of your new computer \$60/hour *

NETWORKING

Add A Computer To Your Network – we will connect a new machine to your existing home or office network \$60/hour *
 Wireless Networking – Share your high-speed wireless internet throughout your home or office on two PCs \$60/hour *
 – Each Additional PC \$50/each *

UPGRADES

Drive Installation – Add new drives for more capabilities - CD, DVD or HD storage \$60/hour *
 Internal Card Installation – Better sound, improved video, faster networking or quicker modem \$60/hour *
 Memory Installation – Improve the speed of your computer applications \$60/hour *
 Software Installation – Anti-Virus, Anti-Spyware, imaging applications, office software and games
 Installation of a new server – or maintain the server Please Call

MAINTENANCE

Data Migration – Transfer files from one technological device to another - \$60/hour *
 Virus or Spyware Removal – We'll clean out viruses or Spyware in your system \$60/hour *
 Operating System Service: – If your Windows operating system isn't working correctly \$60/hour *
 – Onsite Troubleshooting, Installation, Repair & Setup
 Software Service: – When an application isn't working correctly (excludes OS service) \$60/hour *
 – Onsite Troubleshooting, Installation, Repair & Setup
 Monthly Service Contracts and PRE PAID SERVICE PLANS Please Call for details

OFF-SITE SERVICES

Offsite repairs, hardware and software installation (FREE estimates)
 Phone Help (billed by the minute, pleasantries excluded) \$30/hour *
 Remote Help via pcAnywhere (billed by the minute)

IN-HOME/IN-OFFICE TRAINING/CONSULTING

Computer consulting \$60/hour *
 Basic Training – Learn to control your computer, not the other way around - \$60/hour *
 Advanced Training – Help you to get more out of your computer than you thought possible - \$60/hour *

OFFICIAL NOTIFICATION

7% Tax not Included ▪ Additional charges may apply ▪ Software and Hardware not included ▪ We will charge \$25.00 for returned checks

*\$60/hour during working hours 8am – 6pm Monday to Friday ▪ \$75/hour evenings (after 6:pm) and on the weekend



Clearwater Computer **HELP**
 We can provide assistance for you

www.ClearwaterComputerHELP.com

Phone (727)-254-3145 ▪ Fax: (727)-729-6199



Clearwater
Computer
HELP

In-Home / In-Office Services

Clearwater Computer HELP Prepaid Service Plans and Monthly Maintenance Service Contract Prices

MONTHLY MAINTENANCE SERVICE CONTRACT

Our expert technicians come directly to your office to provide on-the-spot the following monthly maintenance services:

- ☒ Removal of Spyware and viruses;
- ☒ Repair damaged or corrupted operating system;
- ☒ Ensure your operating system is fully-functional and performing properly;
- ☒ Installation of all patches and critical updates; and Removal of unnecessary / unwanted icons and applications.
- ☒ Dusting your computer inside and outside with compressed air , clean your computer, monitor, mouse and keyboard

Monthly Service Contracts Plan is \$100/month per computer. Minimum 2 computers and all must be at the same location.

PREPAID SERVICE PLANS

Want to save money on your very first call? Want to be able to call us out and not have to worry about how much it is going to cost? Purchase Pre-Paid Protection from us. These blocks of time are discounted from our regular On-Site rate of \$60.00 per hour. The more time you buy, the more you save. Once you have purchased a Pre-Paid Plan you may use the hours as needed for On-Site or consultation services. Unused hours can be used in the future for another service call. With the Pre-Paid Plans there is no one hour minimum. You only use the actual time we work. Unused hours never expire.

WHAT YOU GET WHEN YOU CHOOSE PREPAID:

- ☒ Discounted Prices
- ☒ Seniority (You come first before anyone else)
- ☒ Great Customer Support
- ☒ Same Day or Next Day Service
- ☒ No Hour Minimum
- ☒ Unused hours never expire
- ☒ And Much More

CONTACT US FOR MORE INFORMATION ON SERVICE PLANS.

Service Plans:

- 10 hours for \$550.00 (saves \$50.00)
- 20 hours for \$1075.00 (saves you \$125.00)
- 30 hours for \$1600.00 (saves you \$200.00)
- 40 hours for \$2100.00 (saves you \$300.00)

Want more time? Contact us to talk about custom service plans!
Still not sure? Ready to schedule an appointment? Call us or order online!
You can start your solution right now by scheduling your computer expert from Clearwater Computer HELP to come to you!



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